

23 July 2020

Schoolfriend Clubs @ Julians Streatham
C/O Julians Primary School
16 Wolfington Road
London
SE27 0JF

Covid-19 and Schoolfriend Clubs

Dear Parents/Carers,

We at Schoolfriend Clubs would like to profusely apologise for the lack of communication you have had to endure over the very stressful lockdown period, I hope you and your families have avoided the devastating impact of this Covid-19 pandemic.

Understandably our host schools and parents/carers have been worried with what is going on with our clubs going forward, please can I reassure you that it is our intentions to reopen as close to normal once the schools return in September.

We have been conducting Covid-19 risk assessments in line with government guidelines and in every effort trying to follow the schools guidelines as well.

There has been a change in our senior management and whilst this is not an excuse for you not having any communication for such a long time, unfortunately it is a factor that we cannot disregard as well.

I will be now be in charge of the business operations going forward now that Gaynor Fisher has stepped down, my main focus will be to continue and improve our clubs going forward while also taking into consideration how to adapt the service in these strange times.

Many of you who had bookings placed during the lockdown period please note that have been credited for you to use a later date. If your membership was active during the lockdown this will be rolled over for the period we was closed.

There will be a price freeze for the 2020/2021 academic year session and membership fees and I am currently reviewing our terms and conditions ahead of the restart.

Whilst our head office is not back up and running as yet, behind the scenes we are working tirelessly and will notify everyone once the dates are planned for release.

Yours Sincerely



Jay Newman